

SIHGA® GTC GENERAL TERMS AND CONDITIONS OF BUSINESS

(as of 10/10/2021)

For orders through our online shop, the following terms apply additionally. In case of contradictions, our GTC shall have precedence.

SIHGA® GTC FOR ONLINE TRANSACTIONS

1. SCOPE

Our online shop, too, is aimed exclusively at entrepreneurs. We contract exclusively with entrepreneurs, but not with consumers. By submitting an order, the customer declares concluding the contract exclusively for entrepreneurial purposes. On request, he shall prove his entrepreneurial capacity. These GTC also apply to future online orders supplementary to our GTC, without us needing to point this out again.

2. CONTRACTUAL PARTNERS, CONCLUSION OF CONTRACT, CORRECTION OPTIONS

The purchase agreement is concluded with SIHGA GmbH.

The presentation of the products in the online shop does not constitute a legally binding offer, but a non-binding online catalogue. You can put our products in the shopping cart without obligation first, and correct your entries at any time before submitting your binding order, by using the correction tools intended and explained for this purpose during the order process. By clicking the order button, you submit a binding order for the items contained in the shopping cart. Immediately after submitting your order, you will receive confirmation by email that your order has been received.

When the contract with us is concluded, is determined by the payment method you choose:

Cash on delivery, invoice, SEPA direct debiting

We accept your order by sending a declaration of acceptance in a separate email or by delivering the merchandise within two days.

Advance payment

We accept your order by sending a declaration of acceptance in a separate email within two days, which contains our bank details.

Credit card

We accept your order by sending a declaration of acceptance in a separate email or by delivering the merchandise within two days.

Cash payment on collection

You pay the invoice amount in cash when collecting the merchandise.

3. CONTRACTUAL LANGUAGE, CONTRACT WORDING STORAGE

The language available for conclusion of contract: German

We store the contract wording and send you the order details and our GTC in text format. The contract wording is available in our customer login.

4. SHIPPING TERMS

Shipping fees may be added to the stated product prices. You will be shown more detailed provisions regarding any shipping costs with the offers.

You always have the option of collecting your order at SIHGA GmbH, Gewerbepark Kleinreith 4, Ohlsdorf bei Gmunden, Austria, during the business hours indicated below: MO to TH 07:30-17:00, FR 07:30-15:00

We do not deliver to DHL Packstations.

5. PAYMENT

You accept to receive all invoices by email. This consent can be revoked at any time. The following payment methods are available to you in our shop: Cash payment on collection, invoice

Advance payment

When choosing the payment method advance payment, we will send you our bank details in a separate email and deliver the merchandise after receiving payment.

Cash on delivery

You pay the purchase price directly to the delivery agent. This does not incur any additional costs.

Credit card

You state your credit card details when submitting your order. After authenticating that you are the rightful credit card holder, the payment transaction will be automatically completed and your card charged immediately after shipping the merchandise.

SEPA-direct debit

By submitting your order, you give us a SEPA direct debit mandate. We will inform you of the date your account will be debited (so-called pre-notification). By submitting the SEPA direct debit mandate, we request our bank to initiate the payment transaction. The payment transaction will be completed automatically and your account debited. The account will be debited after shipping the merchandise. The deadline for pre-notification regarding the date of debiting your account is 7 days.

Invoice

You pay the invoice amount after receiving the merchandise and the invoice by transfer to our bank account. We reserve the right to offer purchase on account only after a successful credit check.

Cash payment on collection

You pay the invoice amount in cash when collecting the merchandise.

10. CONCLUDING PROVISIONS

Place of jurisdiction for all disputes arising directly or indirectly from the contract between the customer and us, in particular also regarding its validity, is exclusively the court having subject-matter jurisdiction in 4600 Wels.

Place of performance is 4694 Ohlsdorf bei Gmunden.

Austrian law shall apply exclusively to the contractual relationship, under exclusion of any conflict of laws as well as the UN Convention on Contracts for the International Sale of Goods.